

# SALFORD DIOCESAN PILGRIMAGE TO LOURDES 2025

Led by Rt Rev. John Arnold, Bishop of Salford



31 JULY - 6 AUGUST 2025

6 NIGHTS

BY AIR FROM LIVERPOOL

ST LOUIS DE FRANCE £879

AGENA £919

ELISEO £989

SOLITUDE £1019

## INCLUDING

- Direct return flight from Liverpool Airport to Lourdes
- Airport transfers and assistance between Lourdes Airport and your accommodation
- 6 nights' hotel accommodation
- Full board: breakfast, lunch and dinner each day
- Airport taxes and UK Government Levy
- One standard piece of check-in luggage up to 20kg plus one small personal item in the cabin
- Full religious programme facilitated in conjunction with the Diocese of Salford
- Lourdes city tax

## BOOKING PROCEDURE

Bookings should be made through Joe Walsh Tours 46-48 Long St, Middleton, Manchester M24 6UQ Freephone 08081890468, [joewalstours.co.uk](http://joewalstours.co.uk). No booking is definite until we have received a completed booking form, a non-refundable deposit and until this deposit is received by our office. Please note: vouchers are only accepted against the final balance. **For those requiring assistance as an 'Accueil Pilgrim' staying in the Hotel Solitude in Lourdes, please send your booking form and cheque to the Salford pilgrimage office who will assist you further.**

## \*\*\*VERY IMPORTANT / SUPPORT IN LOURDES\*\*\*

**Accueil Pilgrims in Lourdes:** Each year a team of volunteer doctors, nurses, adult helpers and young people go to Lourdes specifically to assist those pilgrims who suffer from poor health or have mobility problems. These pilgrims are known as 'Accueil Pilgrims'. They are accommodated in the Hotel Solitude and provided with 24 hour care. After a prior medical assessment with the Medical and Nursing Team, they may be accepted to travel as part of the diocesan pilgrimage if their needs can be supported. If you believe that you may require assistance of this kind while on pilgrimage, please indicate this on the booking form and forward your booking to the **Pilgrimage Office** in the first instance (**Lourdes Pilgrimage Office, Cathedral Centre, 3 Ford Street, Salford, M3 6DP**). However, please note that your place as an Accueil pilgrim cannot be confirmed until your medical assessment has taken place.

**Pilgrims with other medical conditions:** Pilgrims not travelling with the Accueil section are responsible for their own medical and care needs and should take every care to ensure that they inform their travel insurance provider about any relevant medical conditions which may affect their stay in Lourdes. Failure to disclose a medical condition may result in your travel insurance becoming invalid and restrict your ability to travel. If you are on regular medication, have active medical problems or challenges with your mobility and you choose not to join the pilgrimage as an Accueil pilgrim you should consider travelling and sharing a room with a relative, friend or someone who can assist with your care.

During your stay in Lourdes, should your medical situation change and/or worsen and you require assistance by a doctor you will be directed to the local Accident and Emergency or walk-in medical centre in Lourdes. These may be subject to local charges and you should ensure you have a GHIC or a valid EHIC card (European Health Insurance Card).

## ASSISTANCE:

**For pilgrims requiring mobility assistance, the pilgrimage will be pleased to reserve manually operated wheelchairs with the Sisters of the Accueil Marie St Frai. The Accueil now requests a suggested donation of £30 per wheelchair, payable through the pilgrimage office. If you would like to reserve a wheelchair, please contact the pilgrimage office to make arrangements. Please note that this agreement is between the Accueil Marie St Frai and you directly. The Diocese of Salford does not accept liability for the loss or damage to the wheelchair or user.**

Please note, assistance in the airport and in Lourdes is subject to the availability of wheelchairs provided by others and the number of people available to provide voluntary assistance getting to and from the Sanctuary of Our Lady. As always, the Pilgrimage Organisers will do everything possible to assist.

For additional advice or assistance, please contact one of our volunteers at: Pilgrimage Office, Cathedral Centre, 3 Ford Street, Salford, M3 6DP. **Tel:** 0161-817 2209 | **Email:** [lourdes.pilgrimage@dioceseofsalford.org.uk](mailto:lourdes.pilgrimage@dioceseofsalford.org.uk).

Joe Walsh Tours | 46-48 Long Street, Middleton, Manchester M24 6UQ  
[joewalstours.co.uk](http://joewalstours.co.uk) | [info@joewalstours.co.uk](mailto:info@joewalstours.co.uk) | Reservations: 0808 189 04 68

All flights and flight-inclusive packages originating in the UK or Northern Ireland are operated by Nothern Star Travel Ltd. ATOL 11313



#### TRAVEL INSURANCE:

It is a condition of our acceptance of your booking that you have appropriate travel insurance. You may contract your own travel insurance privately or purchase travel insurance through Joe Walsh Tours. Details of the policy are available on [www.joewalshstours.co.uk/travel-insurance/](http://www.joewalshstours.co.uk/travel-insurance/) or by telephone. It is your sole responsibility to ensure compliance with the terms of your travel insurance and to ensure it is suitable to your needs, particularly in respect of pre-existing medical conditions. Should you wish to contract our travel insurance, please note the insurance premium must be paid with your deposit, or please give details of your own travel insurance policy on the booking form. We reserve the right to cancel your booking if travel insurance details are not provided.

#### HEALTH INSURANCE

All travellers must have a valid up to date EHIC card or the new UK Global Health Insurance Card (GHIC). To apply for a GHIC go to [www.gov.uk/global-health-insurance-card](http://www.gov.uk/global-health-insurance-card) or call 0191 218 1999, this is available free of charge.

#### SALFORD ACCUEIL PILGRIMS

If you have health or mobility needs and you wish to travel under the care of the Medical and Nursing team, you must be assessed by the Medical and Nursing Team. Following this assessment you may be accepted to travel as part of the diocesan pilgrimage, if your needs can be supported. If you believe that you may require assistance on pilgrimage, please indicate this on the booking form by ticking the box Hotel Solitude \*Accueil and forward your booking directly to the Lourdes Pilgrimage Office, Cathedral Centre, 3 Ford Street, Salford, M3 6DP. Further correspondence will be issued directly to you by the pilgrimage office. Information provided on this form will be held and exchanged between Joe Walsh Tours, the Salford Diocesan pilgrimage to Lourdes and its associated organisations.

#### WHEELCHAIRS:

Wheelchairs and scooters are not covered by the Pilgrimage Travel Insurance. We recommend separate insurance cover. Acceptance of motorised wheelchairs and scooters are subject to weight or dimension restrictions imposed by airlines. Full specification must be provided at the time of booking. Approval form mandatory and carriage subject to approval by the airline.

#### SPECIAL ASSISTANCE:

Passengers with reduced mobility must notify Joe Walsh Tours at the time of booking specifying the type of assistance required. WCHS (passenger cannot ascend/descend steps) and WCHC (passenger cannot walk any distance, board or disembark unassisted) are subject to confirmation

#### CANCELLATIONS:

All cancellations are subject to charges, the minimum being loss of the applicable deposit. For full details on cancellation charges, please visit [www.joewalshstours.co.uk/booking-terms-and-conditions/](http://www.joewalshstours.co.uk/booking-terms-and-conditions/).

#### HOTELS:

We have made arrangements to reserve the best accommodation available in a good range of hotels, well known for their kind attention and good service. Please note the cost is based on sharing a twin or treble room with private facilities. We will make every effort to provide the hotel requested. However, all hotels are subject to availability at time of booking.

#### SINGLE ROOMS:

These are very limited and subject to a supplement of £39/£42 per night.

#### LOURDES CITY TAX:

This tax has been included in your pilgrimage fare.

#### NOTICE TO PASSENGERS:

As far as possible groups will be transported together (please indicate anyone you are planning to travel with). However, requests for specific flights cannot be accepted. It must be clearly understood that bookings are taken on the basis of pilgrims accepting the flight allocated to them. The flying time to Lourdes is approximately 2 hours 20 minutes. A limited buy-on-board catering system is available on flights to and from Lourdes. Please ensure that you indicate on the booking form if you require wheelchair assistance at the airports and if you are not able to board or disembark a coach for transfer to or from your hotel. Pilgrims are not permitted to carry more than 100ml of liquid (including Lourdes water) in their hand-luggage. Checked baggage allowance is 20kg.

#### SHARING ROOMS

Bookings are accepted subject to a travel companion sharing a room with you. Please ensure to nominate who you wish to share with when making your booking. If there is nobody for you to share with, we will nominate somebody on your behalf. If we do not find anybody to share with you, you will be charged the single room supplement.

#### PASSPORT & VISAS

All passengers must have a passport issued within the last 10 years and with 3 months validity left from the return date on which you intend to leave the EU. Depending on your nationality, you may need a visa to enter the country of destination. It is your own responsibility to ensure you meet travel and entry requirements to the country of destination.

#### PAYMENTS:

A deposit of £350 per person (plus insurance premium if applicable) is due at the time of booking. Balance of fare is due TWELVE WEEKS before departure date. Joe Walsh Tours and the Pilgrimage Committee shall be entitled at their discretion to treat as cancelled any booking in respect of which the balance of fare shall not have been remitted twelve weeks before the date of departure.

#### FINAL INSTRUCTIONS:

Full information and air tickets, luggage labels will be sent to you within 10 days prior to the departure date of the Pilgrimage. Final flight timings will be confirmed at this point.

#### DISCLOSURE OF YOUR PERSONAL INFORMATION:

By agreeing to sign this form, you (and your party) are giving Joe Walsh Tours permission to use and retain your personal information, in line with European GDPR regulations and data protection requirements. You can ask for a full copy of our Privacy Policy. Joe Walsh Tours may also share your Personal Information, as reasonably necessary, with third-party suppliers and service providers (e.g., hotels, airlines, cruise lines) to fulfil your requested services. They may also share your information with third parties explicitly requested by you or necessary for specific services.

Your information on this form will be kept by Joe Walsh Tours and shared with the Diocese of Salford and its associated organisations.

The Diocese of Salford

The Diocese of Salford collects your personal details for legitimate reasons related to the Roman Catholic Faith, following the GDPR and their privacy notice which can be found online (<https://www.dioceseofsalford.org.uk/privacy-policy/>). Your information will be kept securely and confidentially, not shared with third parties, except for necessary collaboration with entities like the Catholic Safeguarding Standards Agency, Local Authorities, Police, and others involved in safeguarding processes. Your data may be transferred to these organisations as needed. The Diocese will retain your information securely and destroy it after a certain period.

By choosing Joe Walsh Tours for your booking you will be affiliating to the Salford Diocesan Lourdes pilgrimage. As part of this affiliation, the Diocese of Salford Safeguarding Team retains the right to access and review their records to verify if any participant is currently on an active safeguarding plan within the diocese. This measure is implemented to ensure the safety and protection of children and adults at risk and all individuals involved in the pilgrimage.

#### REGULATION (EC) 261/2004:

At the time of going to print, the following EU legislation applies in relation to EC261. Regulation (EC) 261/2004 of The European Parliament and of the European Council establishes common rules on compensation and assistance to passengers in the event of denied boarding, cancellation or long delay of flights. The obligations that the regulation creates rests with the operating carrier who performs or intends to perform a flight. Any compensation that may be due to passengers in case of a delay must be claimed exclusively by the passenger and directly to the airline and not Joe Walsh Tours or the Diocese of Salford.

#### YOUR FINANCIAL PROTECTION:

All flights and flight-inclusive packages are financially protected by ATOL scheme administered by the Civil Aviation Authority in the UK. This tour is operated by Northern Star Ltd. ATOL 11313.

#### TRAVEL REQUIREMENTS:

It is each individual's responsibility to ensure they comply with travel requirements in place at the time of travel.

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Office Use Only

Ref

## Section 1: Passenger Names AS PER PASSPORT

Surname	First Name	Title	Valid GHIC/EHIC Number (in date)	Date of Birth	Name for badge

## Section 2: Contact Details

Address of 1<sup>st</sup> Named Person only (BLOCK CAPITALS):

Telephone Number: \_\_\_\_\_ Mobile Phone Number: \_\_\_\_\_

Parish/College/School group: \_\_\_\_\_ \*In the event of a change to flights or booking arrangements, you may be contacted on the above mobile number.

Email:

Name of emergency contact while abroad: \_\_\_\_\_ Relationship: \_\_\_\_\_

Telephone Number of emergency contact while abroad: \_\_\_\_\_

Is this your first pilgrimage with the Salford Diocesan Pilgrimage to Lourdes? Yes  No

## Section 3: Hotel Details Please indicate the hotel of your choice (hotels are subject to availability at time of booking)

St Louis de France <input type="checkbox"/>	Agena <input type="checkbox"/>	Eliseo <input type="checkbox"/>	Solitude <input type="checkbox"/>
La Solitude - Accueil (assisted section only) <input type="checkbox"/>	Hotel Gallia Londres (on request only) <input type="checkbox"/>		
Single Room* <input type="checkbox"/>	Twin Room <input type="checkbox"/>	Treble Room (3 single beds) <input type="checkbox"/>	4-bed Room <input type="checkbox"/>
Willing to share (i.e. share with another person) <input type="checkbox"/> Name (if known): _____			
Please specify other special requirements (e.g. walk-in shower, adapted rooms, etc.). Subject to availability.			
Please specify any special diet required:			

\*Single Room subject to availability at supplements of £39 per night in hotels St. Louis de France and Agena; £42 per night in hotels Eliseo and Solitude

N.B. Are you travelling with a pilgrim who is registered with the Medical & Nursing Team/Accueil Section in the Hotel Solitude?: Yes  No  If Yes, please provide the name of Registered Supported Pilgrim:



## Section 4: Special Assistance & Wheelchairs ( Airports, airplanes and coaches )

If you or anyone within your party requires special assistance, uses or intends to transport a wheelchair, or requires assistance through airports, up and down steps, or special mobility assistance on to / off the airplane or coach, please indicate below. WCHS/WCHC assistance to embark and disembark the aircraft is subject to confirmation by airlines.

ASSISTANCE TO & FROM BOARDING GATE ONLY Passenger can board unaided WCHR <input type="checkbox"/>	ASSISTANCE UP & DOWN STEPS Subject to confirmation Passenger cannot use stairs WCHS <input type="checkbox"/>	FULL ASSISTANCE BOARDING Subject to confirmation Passenger cannot walk any distance WCHC <input type="checkbox"/>
REQUIRE AIRPORT WHEELCHAIR TO & FROM BOARDING GATE ONLY <input type="checkbox"/>	BRINGING OWN MANUAL FOLDABLE WHEELCHAIR (WCMP) <input type="checkbox"/>	BRINGING OWN MOTORISED WHEELCHAIR/SCOOTER (WCBD) Request form mandatory <input type="checkbox"/>

Are you able to climb the steps of a coach?      YES       NO

Name(s) of passenger requiring assistance

Please contact the office for other special assistance (ie visual or hearing impairment, breathing and respiratory equipment, etc)

## Section 5: Medical Details - To be completed by all pilgrims and volunteers

Please complete the questionnaire via the QR Link or here:

<https://forms.office.com/e/8X6BFj5vij>

If you are on medication of any kind, it is your responsibility to ensure you have an adequate supply with you for the duration of your pilgrimage.

Diocese of Salford Lourdes 2025:  
Assistance Request Form



## Section 6: Insurance Details

I wish to purchase travel insurance with Joe Walsh Tours <input type="checkbox"/>	I have my own travel insurance <input type="checkbox"/>		
If you have your own, please provide details of your own travel insurance below:			
Name:	Insurer:	Policy No:	Emergency Tel:

## Section 7: Payment Details

**PAYMENT DEPOSIT:**  
I enclose £350 (plus insurance premium if applicable) booking deposit for  (insert number) person(s).  
Please note: The required minimum deposit of £350 per person is **NON-REFUNDABLE** on cancellation of booking

All cheques should be payable to:- Northern Star Travel Ltd and enclosed with your Booking Form. To pay by Credit/Debit Card please telephone Joe Walsh Tours 0808 189 0468. All applications should be sent to Joe Walsh Tours, 46-48 Long Street, Manchester, M24 6UQ, e-mail: [info@joewalshstours.co.uk](mailto:info@joewalshstours.co.uk)

**Information provided on this form will be held and exchanged between Joe Walsh Tours, the Salford Diocesan pilgrimage to Lourdes and its associated organisations, and may also be used to contact you, e.G. , by text / email, with or about details / updates concerning the pilgrimage.**

I accept the booking conditions of Joe Walsh Tours on behalf of those pilgrims named above which can be found on [joewalshstours.co.uk](http://joewalshstours.co.uk)

Signature \_\_\_\_\_ Date: \_\_\_\_\_